

USER PROFILE: Managing your Profile, Verifications

Managing your profile:

→ How to change my Team Name

A: You can change your team name once after registering on GoKhiladi.

Head to your profile page and you'll see a pencil icon right next to your Team Name. Select the team name of your choice and save it if it is available. If it is already taken, please try selecting a different one.

A few suggestions while changing your Team Name:

This is your identity and is visible to everyone

Have a combination of alphabets and numbers and make it unique

Avoid using any personal details like phone number, name, email ID, etc.

Refrain from using inappropriate words, or anything that has religious inclinations

→ How to change my PAN card After verification

A: Once verified, you can't change your PAN card or use it on any other GoKhiladi account.

→ How to change my Gender or Address

A: You can change your gender and address from My profile tab you'll see a pencil Icon on top Right By clicking it you can change it, After changes don't Forget to press on Update Profile.

→ How to check if my bank account is verified

A.: In order to Check your Bank account is verified Go to prolife > Withdrawl Go to bank account if it's Verified it will show Green tick which is verified.

VERIFICATIONS:

→ How to verify my GoKhiladi Account

A: You need to verify your email ID, mobile number, PAN and bank account to complete the account verification.

Verify your account by following the below-mentioned steps:

1. Enter your mobile number and then enter the OTP received on the mobile number in order to verify your mobile number.
2. Enter your email address and verify your email address by clicking the verification link sent by us.
3. The third step of the verification process is the PAN card verification. In order to successfully verify your PAN card details, upload your PAN Card number, PAN Card image and other required details. After successfully uploading and entering the required details click on 'Save PAN Card'.
4. After successfully submitting your PAN card details, submit your bank account details for completing the verification process..

Note: The Name on the PAN card and the image proof uploaded as required for Bank Account verification should match with each other

A few important points to keep in mind:

Once verified, PAN card can't be unlinked

Once verified, the same PAN and bank account details can't be used with any other GoKhiladi account

→ How long will it take to verify my account

A: Between 3-5 working days from the date you submitted your verification documents

→ How to proceed if my verification is rejected

A: Please Double check the Steps below for a successful verification of your PAN/ Bank account.

PAN Verification:

Upload a clear image of your PAN card.

Make sure your name on your PAN card and bank account is the same. Make sure the PAN number and date of birth you entered Matches with your PAN card.

Bank Account Verification:

Upload a clear image of your bank documents.

Make sure your name on your bank account and PAN card is the same.